



### WHO IS THE DCTMA?

The Delaware County Transportation Management Association (DCTMA) is a private, non-profit, organization dedicated to improving the transportation network serving the county. The DCTMA helps to promote a cleaner, healthier environment, sustain the quality of life, and enhance the economic vitality of Delaware County and its residents.

**Delaware County Transportation Management Association (DCTMA)**

102 W. Front Street, Media, PA 19063  
**610-892-9440 | [Info@dcmta.org](mailto:Info@dcmta.org)**

**TRAVEL INSTRUCTION** can help people with disabilities increase their mobility, access jobs and volunteer activities, and support their needs for social interaction and recreation.



# TRAVEL INSTRUCTION

GOING PLACES USING PUBLIC TRANSPORTATION



## WHAT IS TRAVEL INSTRUCTION?

The DCTMA's Travel Instruction program was developed with the assistance of Easter Seals Project ACTION. The goal of the program is to assist case workers, professional staff, and caregivers in becoming familiar with the options for fixed route public transportation in order to better serve your clients with physical and cognitive disabilities. This program will provide you with valuable information to better serve your client's needs for transportation and will assist you with helping clients live within their community and access all it has to offer.

The program includes valuable information about how to:

- Plan a trip
- Access, read and explain transit schedules
- Get to a bus stop or train station
- Ride using mobility devices
- Pay the fare
- Determine eligibility to ride at a discount

We also include tips to be safe and enjoy the ride.

The training is conducted in a 45-minute presentation, although we can work with you to design a more in-depth program to meet your needs. Additional training opportunities include hands-on experience with an on-site SEPTA bus and operator, and a supervised field trip to role play using your newly-learned skills.



## WHAT ARE THE BENEFITS OF TRAVEL INSTRUCTION?

Travel instruction can help people make the transition from private automobiles to using public transportation, increasing their mobility and access to jobs and volunteer activities, as well as provide additional opportunities for social interaction and recreation.

Public transportation offers people the flexibility to travel at their convenience. No more making travel reservations in advance and no more waiting for friends and family to become available to go on errands or to medical appointments.

And public transit can save money! Simply leaving the car at home saves both the client and the agency on gas and vehicle maintenance costs. And let's not forget about helping to protect the environment.

Taking public transportation couldn't be easier. With nearly 20 bus routes serving Delaware County, plus the four Regional Rail lines, the Market-Frankford line, the Norristown High Speed line, and the Media and Sharon Hill trolley lines, you'll be surprised how convenient public transportation can be.

The benefits are endless!

## WHAT DOES IT COST?

There is no charge for our Travel Instruction program to members of the DCTMA. If you need more intensive group training, we can work with you to determine the best program and cost structure for you.

## HOW DO I GET STARTED?

Simply call or email us and we will begin the journey together.



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